4431 7036 Employee Customer Service (m/f/d) - You bring experience from the customer service | Then apply today for an exciting challenge at the Göppingen location  
  
company profile  
For our customer, an international company from the industry, we are looking for a customer service employee (m/f/d) for the location in Göppingen. As a customer service employee, you are responsible for processing customer inquiries and complaints in order to ensure optimal service and thus the to ensure customer satisfaction  
  
area of ​​responsibility  
  
-Handling customer inquiries and complaints via phone, email and chat  
-Carrying out customer correspondence and documentation  
-Preparation of offers and order confirmations  
-Maintenance of customer master data and statistics  
- Participation in the improvement of processes and workflows  
  
requirement profile  
  
-Completed commercial training  
-Experience in customer service / order processing  
-Fluent knowledge of German  
-Profound MS Office knowledge  
-Customer and service oriented way of working  
  
Compensation Package  
  
-Good connection  
- Attractive salary and benefits  
-Advanced training opportunities  
-Fresh fruit and soft drinks  
-Home office  
- Attractive salary  
-Corporate Benefits Customer Service Advisor None 2023-03-07 15:59:38.399000